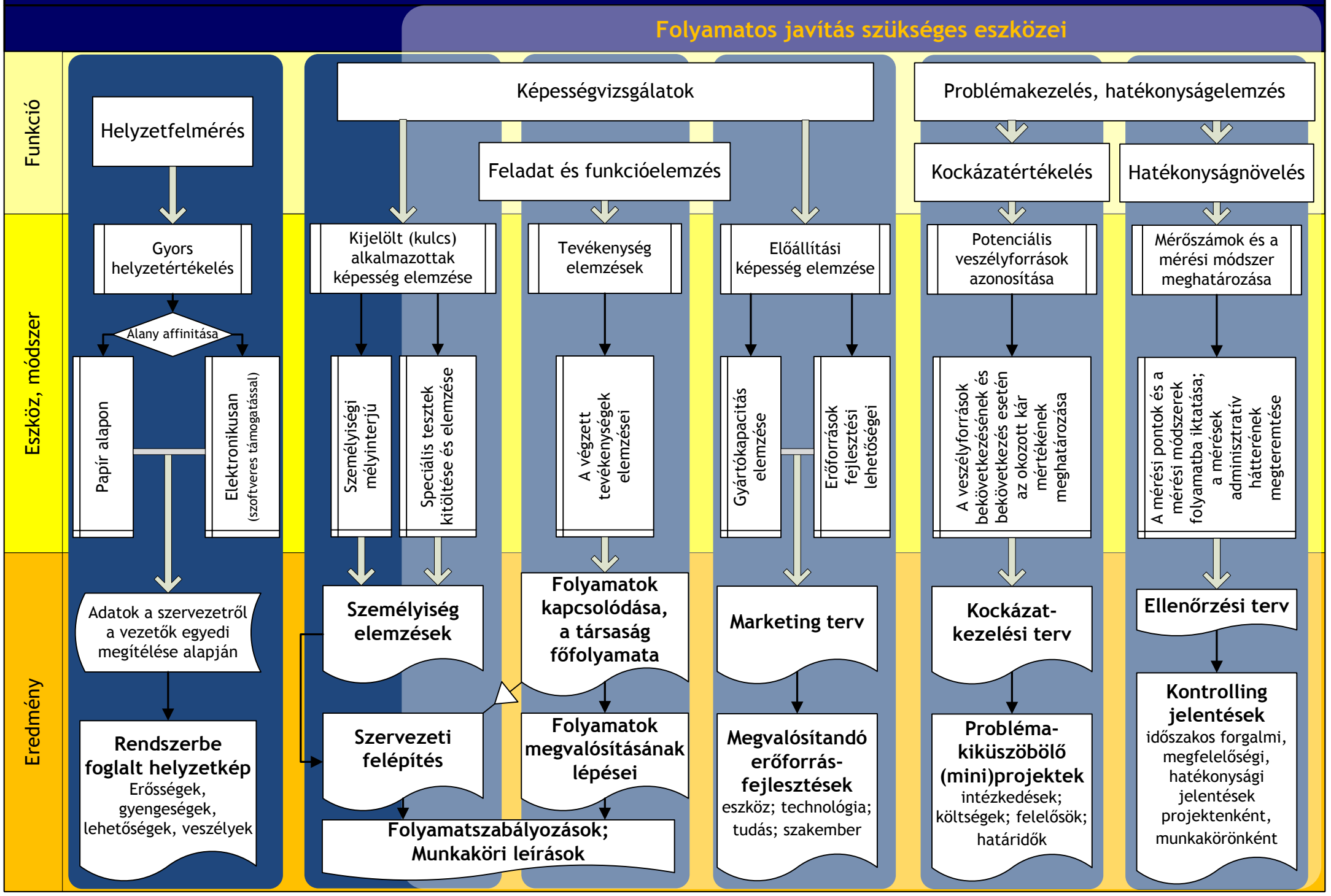Problémamegoldás folyamata „EuroMethod módra”